

eCourt™ Privacy Policy

EFFECTIVE DATE: 01 September 2018

This privacy statement covers www.ecourt.ie and all subdomains. If you have questions or concerns regarding this statement, you should first contact us at office@ecourt.ie.

eCúirt Teoranta ('eCúirt') is the sole owner of the information furnished by you and collected on www.ecourt.ie. eCúirt Teoranta is a limited liability company registered in the Republic of Ireland and the terms of service for eCourt and this privacy policy are subject to, and governed by, the laws of the Republic of Ireland and the European Union.

INFORMATION COLLECTION & USE

eCúirt Teoranta collects personally identifiable information from our users at several different points.

REGISTRATION

In order to use this service, you must first provide your email address and password by completing a registration form. We use this information to uniquely identify you within our service and to contact you about our services in which you have expressed interest. We may occasionally send you information on our products, services, and promotions.

SUBSCRIPTION

eCourt is a billing-based service. As a registered member, we may request that you provide certain personally identifiable information to us, or a nominated third party, to process your order. You may be asked to provide contact information (such as name, email, physical address, company name and address) and financial information (such as credit card number, expiration date). We use this information for billing purposes and to fill your orders. If we have trouble processing an order, we may use this information to contact you.

While we do not store credit card details, we may share some other customer details with nominated 3rd parties for billing purposes only. All nominated third parties will be prohibited from using this information for any other purpose.

ACCOUNT INFORMATION

After you register, we may send you information on product updates, new products, services, and promotions.

GENERAL DATA PROTECTION REGULATION (REGULATION (EU) 2016/679) ('GDPR')

eCúirt Teoranta does not own, control or direct the use of any Content stored or processed by you, or by Authorised users, on the eCourt Service. THIS CONTENT AT ALL TIMES REMAINS ON YOUR DEVICE AND IS NEVER ON WWW.ECOURT.IE.

Only you, or Authorised users, are entitled to access, retrieve and direct the use of such Content. eCúirt Teoranta is unaware of what Content is actually being stored or made available by you or Authorised users of the Service and does not access such Content except as authorised by you.

Because eCúirt Teoranta cannot collect or determine the use of any Content stored or processed on your eCourt software solution and because it does not determine the purpose for which such Content is collected, the means of collecting such Content, or the users of such Content, eCúirt is not acting in the capacity of data controller in terms of GDPR and does not have the associated responsibilities under the GDPR.

eCúirt Teoranta should be considered only as a processor on behalf of its Clients and Authorised users as to any Content containing Personal Data that is subject to the requirements of the GDPR. Except as provided in this Privacy Policy, eCúirt Teoranta does not independently cause Content containing Personal Data stored in connection with eCourt to be transferred or otherwise made available to third parties, except to third party subcontractors who may process such data on behalf of eCúirt Teoranta in connection with eCúirt Teoranta's provision of Services to users or Authorised users. Such actions are performed or authorised only by you or by an Authorised user.

You and/or Authorised users are the data controllers under the Regulation for any Content containing Personal Data, meaning that such parties control the manner in which such Personal Data is collected and used as well as the determination of the purposes and means of the processing of such Personal Data.

eCúirt Teoranta is not responsible for the content of the Personal Data contained in your eCourt Solution at your discretion or that of any Authorised users nor is eCúirt Teoranta responsible for the manner in which you or any Authorised users collect, handles disclosure, distributes or otherwise processes such information.

SURVEYS OR CONTESTS

From time-to-time we may provide you with the opportunity to participate in contests or surveys on our site. If you participate, we may request certain personally identifiable information from you. Participation in these surveys or contests is completely voluntary and you therefore have a choice whether or not to disclose this information. The requested information typically includes contact information (such as name and shipping address), and demographic information.

We use this information to notify contest winners and award prizes, to monitor site traffic or personalize the site (in the case of anonymous information collected in surveys), and to send participants an email newsletter.

We may use a third-party service provider to conduct these surveys or contests; that company will be prohibited from using our users' personally identifiable information for any other purpose. We will not share the personally identifiable information you provide through a contest or survey with other third parties unless we give you prior notice and choice.

USES OF INFORMATION

eCúirt Teoranta uses the collected information for the purposes of understanding our users' geographic and demographic distribution, to improve and modify our products to better meet our users needs, and to enable effective communication with our customers.

COMMUNICATIONS FROM THE SITE

SPECIAL OFFERS AND UPDATES

We will occasionally send you information on products, services, and promotions.

NEWSLETTERS

If you wish to subscribe to our newsletter(s), we may use your name or email address to send the newsletter to you. Out of respect for your privacy, we always provide you a way to unsubscribe.

SERVICE-RELATED ANNOUNCEMENTS

We will send you strictly service-related announcements on rare occasions when it is necessary to do so. For instance, if our service is temporarily suspended for maintenance, we might send you an email. Generally, you may not opt-out of these communications, which are not promotional in nature. If you do not wish to receive them, you have the option to deactivate your account.

CUSTOMER SERVICE

Based upon the personally identifiable information you provide us, we may send you a welcoming email to verify your username and password. We may also communicate with you in response to your inquiries, to provide the services you request, and to manage your account. We will communicate with you by email or telephone, in accordance with your wishes put forth at the time of registration.

LOG FILES

As is true of most websites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data.

We use this information, which does not identify individual users, to analyse trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole. We do not link this automatically-collected data to personally identifiable information.

COOKIES

A cookie is a small text file that is stored on a user's computer for record-keeping purposes. We use both session ID cookies and/or persistent cookies in the provision of our services. We use session cookies to make it easier for you to navigate our site. A session ID cookie expires when you close your browser. A persistent cookie remains on your hard drive for an extended period of time. You can remove persistent cookies by following directions provided in your Internet browser's "help" file. For more information on cookies see http://en.wikipedia.org/wiki/HTTP_cookie.

We set persistent cookies to assist our authentication and other processes. Persistent cookies also enable us to track and target the interests of our users to enhance the experience on our site.

We use a third-party tracking service (Google Analytics) that uses cookies and log files to track non-personally identifiable information about visitors to our site in the aggregate.

If you reject cookies, you may not use our site, or some functionality of the site may become inaccessible to you.

PROFILE

We store information that we collect through cookies, and log files to create a "profile" of your preferences. We do not tie your personally identifiable information, to information in the profile. We use this information in order to provide you with a tailored user experience while on our site, such as remembering an authentication token so you don't need to log-in each time.

We do not share your profile with other third parties.

INFORMATION SHARING AND DISCLOSURE

AGGREGATE INFORMATION (NON-PERSONALLY IDENTIFIABLE)

We may share aggregated demographic information about our user base with our partners and advertisers. This information does not identify individual users. We do not link aggregate user data with personally identifiable information.

AGENTS

We use an outside credit card processing company to bill you for account services.

LEGAL DISCLAIMER

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, subpoena, or legal process served on our services.

LINKS TO OTHER SITES

This service may contain links to other sites that are not owned or controlled by eCúirt Teoranta. Please be aware that we, eCúirt Teoranta, are not responsible for the privacy practices of such other sites. We encourage you to be aware when you leave our service and to read the privacy statements of each and every service that collects personally identifiable information. This privacy statement applies only to information collected by our service.

BLOGS

If you contribute to a blog, bulletin board or chat room on our service, you should be aware that any personally identifiable information you submit there could be read, collected, or used by other users of these forums, and could be used to send you unsolicited messages. We are not responsible for the personally identifiable information you choose to submit in these forums.

ACCESS TO PERSONALLY IDENTIFIABLE INFORMATION

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, delete or deactivate it by making the change on your account information page or by emailing our Customer Support at support@ecourt.ie.

SECURITY

The security of your personal information is important to us. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

When you enter sensitive information (such as your credit card number) during the payment process we encrypt that information and use Transport Layer Security (TLS) to ensure its safety. To learn more about TLS, follow this link: https://en.wikipedia.org/wiki/Transport_Layer_Security.

If you have any questions about security on our services, you can send email us at support@ecourt.ie.

BUSINESS TRANSITIONS

In the event that eCúirt Teoranta goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of its assets, your personally identifiable information will likely be among the assets transferred. You will be notified via email and a prominent notice on our website will display within 30 days of any such change in ownership or control of your personal information.

CHANGES IN THIS PRIVACY STATEMENT

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, or other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by email, or by means of a notice on our home page.